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HOW ORGANIZATIONS RESPOND TO AMBIGUOUS INFORMATION

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WELCOME

Michael Williams, President, University of North Texas Health Science Center

THE JOURNAL OF CONTINGENCIES AND CRISIS MANAGEMENT

Ira Helsloot, Editor, The Journal of Contingencies and Crisis Management

THE OPERATOR'S PERSPECTIVE

- Daved van Stralen, MD, Assistant Professor, Loma Linda University School of Medicine; Medical Director, Riverside (CA) EMS Agency
- Thomas A. Mercer, RAdm, US Navy (retired)

THE ACADEMIC'S REPORT

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